



Rayat Shikshan Sanstha's

**KARMAVEER BHAURAO PATIL MAHAVIDYALAYA,
PANDHARPUR**

DIST. SOLAPUR, 413304 (M.S.)

(Autonomous College Affiliated to PAH Solapur University, Solapur)

**REPORT
OF
STUDENT SATISFACTION SURVEY (SSS)**

OF

THE ACADEMIC YEAR


2019-20

PREAMBLE:

The Student Satisfaction Survey was carried at the end of the academic year 2019-20. The College has designed a feedback form on Institutional performance. Students expressed their personal opinions about institution in given form. The questionnaire in the form is based on provided facilities in the college such as drinking water, washroom and its cleanliness, canteen and its cleanliness, dust bins, IT services (WiFi, Computer lab, Language lab, ICT enabled classrooms), playground with the facilities of indoor and outdoor games, library, hostels and support services like placement and career guidance cell, competitive examination guidance center etc. Feedback committee collected feedback forms from the students. Analysis of the feedback forms and preparation of report was carried out by Feedback Committee and Internal Quality Assurance Cell. This report is prepared on the basis of students' opinions mentioned in the survey. Findings of the report have been incorporated in the annual planning of the academic year 2020-21.


Chairman
Feedback Committee


Coordinator
IQAC


Principal
K. B. P. Mahavidyalaya
Pandharpur

CONTENT

Sr.No.	Particular
1.	Nature of Feedback Form
2.	Facility of Drinking Water
3.	Facility of Washroom and its Cleanliness
4.	Facility of Canteen
5.	Facility of Dust bins
6	IT services (WiFi, Computer Labs, Language Lab and ICT Enabled Classrooms
7.	Playground with facility of Indoor and Outdoor Games
8.	Library
9.	Hostels- Girls and Boys
10.	Competitive Examination Guidance Center
11.	Placement and Career Guidance Cell
12.	Counselling, Women Empowerment And Grievance Redressal Cell

Nature of Feedback Form

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Student Feedback on Overall Institutional Performance

Name of the Student: _____ Class: _____ Year: _____

Instruction: Tick (✓) on appropriate option and write your suggestions (If any).

1. Do you like facility of drinking water on the campus?
a. Yes b. No
2. Do you have sufficient washrooms on the campus?
a. Yes b. No
3. If yes, comment on its cleanliness.
a. Good b. Satisfactory c. Poor
4. Do you have a canteen on the college campus?
a. Yes b. No
5. Comment on cleanliness on the campus.
a. Good b. Satisfactory c. Poor
6. Does your campus have dust bins?
a. Yes b. No
7. Do you avail the IT services provided by the college?
a. Yes b. No
8. If yes, mention these services with remark.

▪ Wi-Fi	a. Good	b. Satisfactory	c. Poor
▪ Computer lab/Language lab	a. Good	b. Satisfactory	c. Poor
▪ ICT enabled classrooms	a. Good	b. Satisfactory	c. Poor
9. Does the college have playground?
a. Yes b. No
10. Comment on facilities for indoor and outdoor sports?
a. Good b. Satisfactory c. Poor
11. Do you get the facility of counselling?
a. Yes b. No
12. Which of the following Cells/Centers are available in the college?
 - a. Placement cell
 - b. Career guidance cell
 - c. Women empowerment cell

- d. Grievance redressal cell
- e. Competitive examination guidance center

13. Do you get the facilities of Library?

- a. Yes
- b. No

14. Do you stay in hostel?

- a. Yes
- b. No

15. If yes, comment on facilities in hostel.

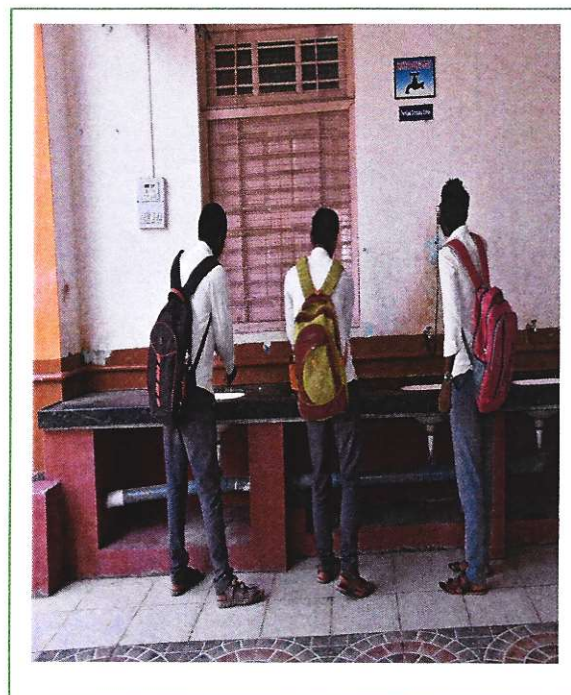
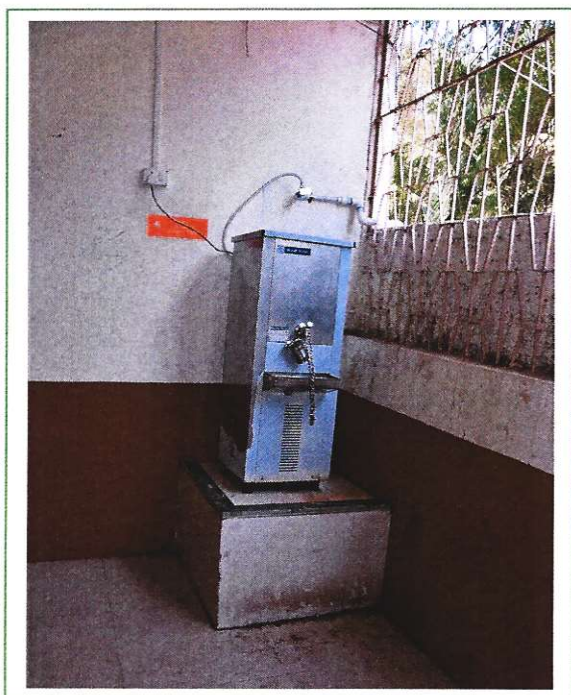
- i) Quality of lodging in the hostel
 - a. Good
 - b. Satisfactory
 - c. Poor
- ii) Quality of food in the hostel mess
 - a. Good
 - b. Satisfactory
 - c. Poor
- iii) Facility of water
 - a. Good
 - b. Satisfactory
 - c. Poor
- iv) Cleanliness in the hostel
 - a. Good
 - b. Satisfactory
 - c. Poor

16. Any suggestions:

Signature of Student

1. Facility of Drinking water:

College provides pure drinking water to all stakeholders. In campus, there are ten RO drinking water plants. These are installed in A, C and D wings of the institution. These plants are also installed in Library, Hostel (Boys and Girls), Competitive examination guidance center, Common rooms, and in the Gymkhana. Pure and filtered water is provided by such RO plants. It is regularly checked and maintained by college.

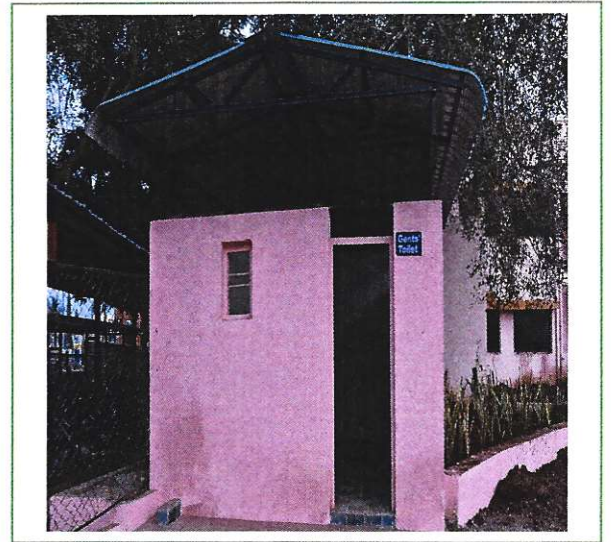
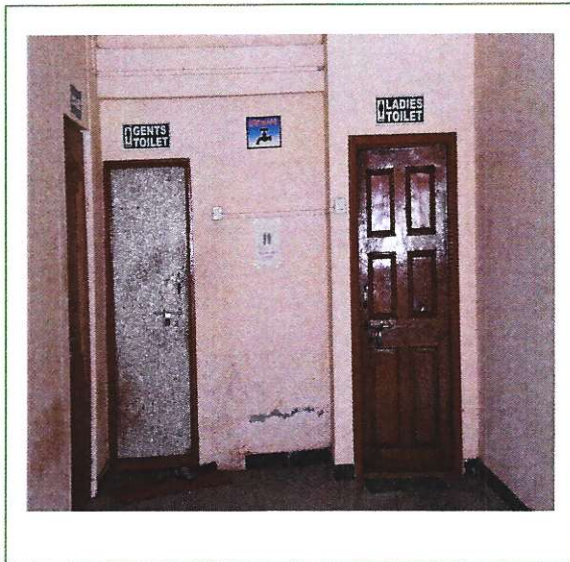


Two hundred and three students participated in the survey. All are satisfied with facility of drinking water given by college. Glasses are made available at every RO plant, but still some students want more glasses.

2. Facility of Washroom:

College has sufficient washrooms with toilet blocks for boys and girl students. For the boys, block of washroom is available in B and C wings, gymkhana, competitive examination

guidance center and library and also in the premises of playground. For the girl students, block of washroom facility is available in common ladies room, competitive examination guidance center, girl's hostel and also in the library. These blocks are regularly cleaned and maintained by sweepers appointed by college.



Two hundred and three students have participated in the survey. Out of 203, 174 students agree with the statement that college has sufficient washroom and 29 students want more number of washrooms in the college. Committee has collected the feedback from the same students regarding its cleanliness. 177 students commented good, 22 commented satisfactory while 04 students gave poor remarks.

3. Facility of Canteen:

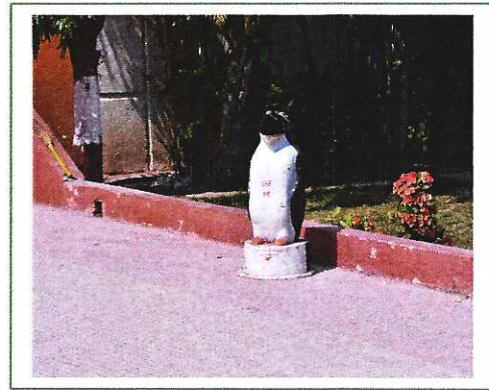
College has a well-furnished canteen in the premises. Total carpet area of canteen is 1460.98 Sq.ft. In the ground floor, there is a well-furnished kitchen. Seating arrangement for students is available on ground as well as on the first floor. The campus of canteen is under the surveillance of CCTV camera. Tea, Coffee, Fresh dishes of breakfast and lunch are provided in canteen. College has canteen committee which regularly monitors the cleanliness in the kitchen and in all the parts of canteen.



During survey, 203 students commented on the cleanliness of canteen. Out of it, 181 students are satisfied with the services provided by canteen. 22 students expressed their demand of more cleanliness in the canteen.

4. Facility of Dust Bin:

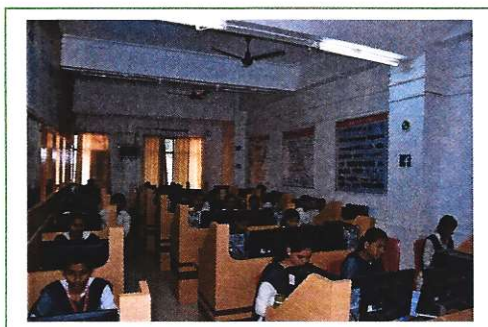
College campus has dust bins. These are kept at appropriate places for waste management. Campus supervision committee gives directions to students regarding waste management. Generally, students throw their educational waste material like papers, refills and pens etc. in these bins. Weekly, waste products from dust bins are collected by support staff of the college.



Two hundred and three students have participated in the survey. Out of it, 201 students have satisfied with facility of dust bins but 02 students commented to increase the number of dust bins in the campus.

5. Facility of IT services:

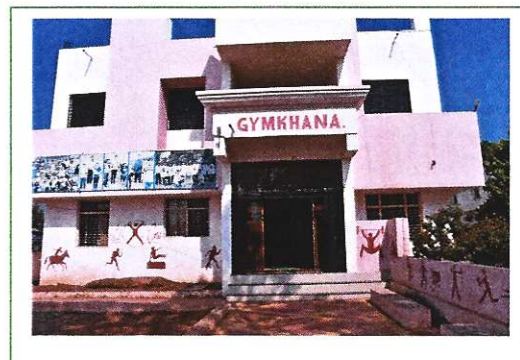
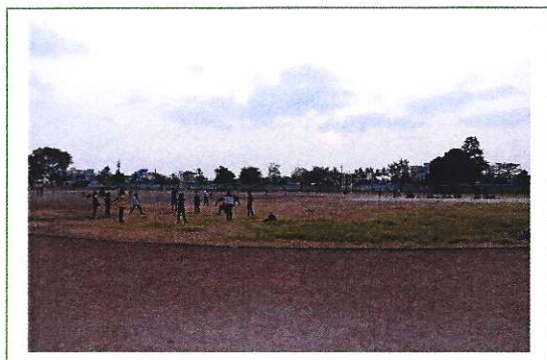
College has adequate IT infrastructure essential for the academic and administrative process. The bandwidth of internet is 50 MBPS. College provides IT services in the form computer and language laboratories with internet facility. The College has ICT enabled classroom and laboratories for the students.



203 students participated in the survey. Out of them, 188 are satisfied with the services given by the college. 15 students registered their demand of providing more IT facilities by the college. Some students want free WiFi connectivity from the college.

6. Facility of Playground and Gymkhana:

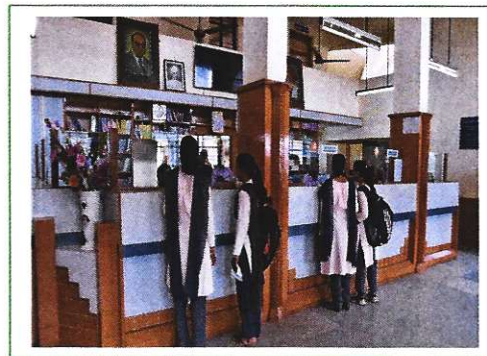
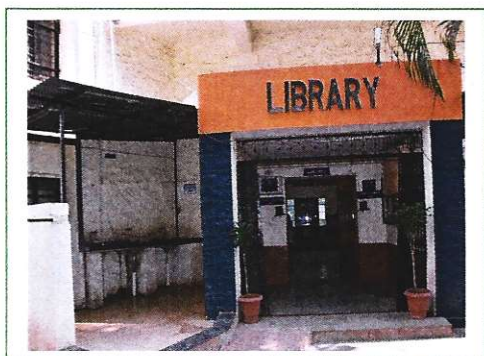
College has big playground with 8 lanes 400 meters running track, court of volley ball, basketball, cricket pitch. There is a well-equipped gymnasium. The carpet area of gymkhana is 3393.00 sq.ft. This offers facility for indoor games like Table tennis, Chess, Wrestling, Judo, Taekwondo, Boxing, Best physique, Weight lifting etc.



203 students have participated in the survey. Out of them, 200 are satisfied with the facilities of indoor and outdoor games. Only 3 students are not satisfied by the sport facilities.

7. Facility of Library

College has fully automated Library with Libreria software. The carpet area of the library is 9586 sq.ft. It has separate dynamic website and subscription to N-List and DELNET online platforms. Library provides internet service, book bank and reading room facility, periodicals, old question paper banks and open access for PG students. Library has Braille system for Divyangjan (Visually Impaired) and the Information Kiosk system for all students.





Total 203 students have participated in the survey. Out of them, 201 are satisfied with the services provided by the library. 02 students expect more services from the library. Some students require books of other subjects also.

8. Facility of Hostel

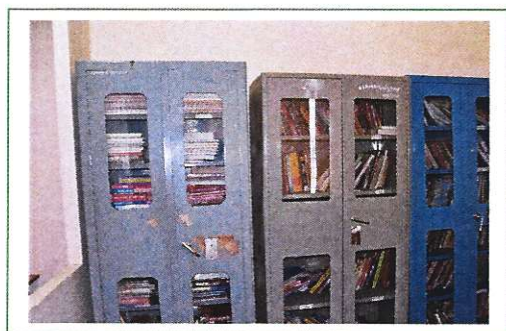
College has spacious hostels for boys as well as for girl students. There are two hostels for the girls and one for the boys. Total carpet area of boys' hostel is 10336.37 sq.ft. whereas girls hostel (old building) is 19444.57 sq.ft. and girls hostel (new building) is 11698.22 sq.ft. Hostel has all necessary facilities for the students like lodging with furnished rooms, mess with dining hall, RO facility and water for domestic purpose, safety and security.



203 student have participated in the survey. Out of which, 78 students are residents of hostels and they have commented on the hostel facilities. 55 students made good remarks, while 23 made satisfactory remark on the lodging of hostel. Regarding the food quality of mess, 41 made good remarks whereas 38 have made satisfactory remarks. With respect to the facility of water in hostel, 57 made good remarks and 18 students made satisfactory remarks. In this survey, 41 students made good remarks for the cleanliness of hostel campus whereas 30 students are satisfied with the facility.

9. Competitive examination guidance center:

The College has competitive examination guidance center. In the year 2019-20, one hundred and one students have been enrolled in this center. This center has a separate library, reading room and internet facility. Regular lectures are conducted in the center.



203 student have participated in the survey. All are satisfied with the facilities provided in the competitive examination guidance center.

10. Other facilities:

Students have commented on other facilities provided by the college like placement cell, career guidance cell, women empowerment and grievance redressal cell. 101 students have commented on placement cell, out of which, few students want separate display board for paper cuttings of employment news. 121 student have commented on career guidance. 101 students commented on women empowerment and grievance redressal cell, out of which few girl students demanded Certificate Course in Women Empowerment and 67 students commented on grievance redressal cell.